



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE MULTIPLE AWARD SCHEDULE (MAS) AUTHORIZED
FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is <http://www.gsaadvantage.gov>. Prices Shown Herein are Net (discount deducted).

Schedule Title: Multiple Award Schedule

Contract Number: GS-21F-013DA

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at www.fss.gsa.gov.

Contract Period: December 15, 2015 through December 14, 2020

Contractor: 1 Stop Electronics Center, Inc.

1870 Bath Avenue
Brooklyn, NY 11214

Phone: 877-904-1192

Fax: 718-724-1498

Email: razik@1stopcamera.com

Website: <http://www.1stopcamera.com>

Contract Administrator: Rick Anders, Contract Administrator

Business size: Small Business

CUSTOMER INFORMATION:

- 1a. Table of awarded special item number(s) with appropriate cross- reference to item descriptions and awarded price(s):

335220D	Domestic Appliances
OLM	Order Level Materials (OLM)

- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

Not Applicable

- 1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate Not applicable for this item.

Not Applicable

2. Maximum order: **\$100,000**

3. Minimum order: **\$100**

4. Geographic coverage (delivery area): **domestic delivery only**

5. Point(s) of production (city, county, and State or foreign country): **Brooklyn, New York**

6. Discount from list, prices or statement of net price: **18%**

7. Quantity discounts: **For orders of \$5,000 to \$9,999 = additional one percent (1%)**
For orders of \$10,000 to \$24,999 = additional one point five percent (1.5%)
For orders of \$25,000 or more = additional two percent (2%)

8. Prompt payment terms: **None; Net 30 Days ARO Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.**

- 9a. Government purchase cards are accepted at or below the micro-purchase threshold.

- 9b. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items (list items by country of origin): **None**

- 11a. Time of delivery: **30 Days ARO**

- 11b. Expedited Delivery: **Contact Contractor-- case-by-case basis**

- 11c. Overnight and 2-day delivery: **Contact Contractor-- case-by-case basis**

- 11d. Urgent Requirements: **Contact Contractor-- case-by-case basis**

12. F.O.B. point(s): **Origin**

- 13a. Ordering address(es):

1 Stop Electronics Center, Inc.
1870 Bath Avenue
Brooklyn, NY 11214

- 13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs), and a sample EPA can be found at the GSA/FSS Schedule homepage

14. Payment address(es): **1 Stop Electronics Center, Inc.**
1870 Bath Avenue
Brooklyn, NY 11214
15. Warranty provision: **See Appendix A**
16. Export packing charges, if applicable. **Not Applicable**
17. Terms and conditions of Government purchase card acceptance (*any thresholds above the micro-purchase level*): **None**
18. Terms and conditions of rental, maintenance, and repair (*if applicable*): **Not Applicable**
19. Terms and conditions of installation (*if applicable*): **Not Applicable**
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (*if applicable*): **Not Applicable**
- 20a. Terms and conditions for any other services (*if applicable*): **Not Applicable**
21. List of service and distribution points (*if applicable*). **Not Applicable**
22. List of participating dealers (*if applicable*). **None**
23. Preventive maintenance (*if applicable*). **Not Applicable**
- 24a. Special attributes such as environmental attributes (*e.g., recycled content, energy efficiency, and/or reduced pollutants*): **See Appendix A**
- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (*e.g. contractor's website or other location*) The EIT standards can be found at www.Section508.gov/. **Not Applicable**
25. Data Universal Number System (DUNS) number: **028498622**
26. Notification regarding registration in System Award Management (SAM) database. **Registration is current.**

APPENDIX A

Return Policy

1 Stop Electronics Center, Inc. offers a 30 Day Hassle-Free Return Policy from the date of receipt of merchandise. If, for whatever reason, you are not 100% satisfied with your purchase, you could return it to our warehouse for a full refund. Just go through our easy online process under my account, submit a web ticket and receive an RMA number.

Requirements for a Full Refund

1. Item(s) must be in new condition, in the state that it was received.
2. Item(s) must be returned with all original packaging and accessories, including blank warranty card, UPC code and no rebates have been filed and/or claimed.
3. Item must be shipped back to us fully insured using a trackable shipping method.

When a Fee will be Deducted From Your Return

If you choose to have 1 Stop Electronics Center, Inc..com pick up and return the item(s), you will receive a refund less \$0.75 per pound return shipping fee.

If you refuse delivery for any other reason besides a damaged product, you will receive a refund less the outbound and inbound shipping, rated at \$0.75 per pound, and a 10% restocking fee.

If you refuse the entire shipment if only a part is damaged, you will receive a refund less the outbound and inbound shipping, rated at \$0.75 per pound, and a 10% restocking fee for the non-damaged merchandise.

Items that are returned to us because the address was invalid and could not be delivered will receive a refund less outbound and inbound shipping, rated at \$0.75 per pound, and a 10% restocking fee.

If your order included a package discount, the discount will be void and you will not be credited for the total amount of the discount.

If an item is returned in a condition other than new.

If parts or accessories are missing from the original packaging.

When Can I Not Return A Product

It has been more than 30 days from the date you received your shipment

Item is marked as "Final Sale" or "Special Order"

Item is in used condition

Warranty card has been filled out or the product has been registered or serviced, or rebates have been filed and/or claimed for the product(s) you want to return.

How Do I Return A Product

Simply log into Your Account, view your recent orders and a request to return a valid product will be available for up to 30 Days from the shipping date.

You may also request a product return by submitting a web ticket.

Additionally, you can also request a return by calling our customer service department at 877-904-1192 ext 1502.

Once you have contacted us for a return, an RMA form will be issued with the address where to ship the item (s) back to the appropriate warehouse.

What Steps Can I Take To Avoid A Return

- If you are purchasing an electrical appliance, please check the voltage, fuel and gas type requirements to make sure that you have selected an appropriate model. If you are not sure, please consult your contractor.
- If you are purchasing built-in appliances, or plan on using your appliance in a built-in setting, please make sure to check the cutout dimensions of the units you are ordering to ensure that they will fit into the space. Don't forget to account for airflow, door swings and openings!
- If your item arrives with minor or cosmetic damages due to shipping, don't worry. We can attempt to replace the damaged parts or door damage on the product.
- If ordering furniture or other large products, please make sure to measure the area that they will be placed, taking into account space for walking room or drawers/doors open.
- Please make sure that the item that you are ordering will fit through the doorway to your residence. Additional fees may apply if the door must be removed. If you order In-Home Delivery, but the item does not fit, the shipping company will leave the product right outside or on a porch or garage.
- If your product arrives to your location with a manufacturer malfunction, you need not worry. All products sold by 1 Stop Electronics Center, Inc..com in new condition will be fully covered under the manufacturer's warranty. If the product malfunctions within our 30 Day Return Policy, 1 Stop Electronics Center, Inc..com will ensure that your product will be returned to factory standard condition or if the manufacturer deems it unrepairable, will pick up the item and exchange it or provide you with a refund. After the 30 Day Return Policy, we will assist you in working with the manufacturer to get parts, repair or replacement under the manufacturer's warranty, or you can contact the manufacturer directly.

Exchange Policy

- If you would like to exchange your brand new product within the 30 Day Return Policy, you can either return the product back to us at your expense, or if you prefer that we pick up the unit, you will be credited less the cost of shipping to come back to us, rated at \$0.75 per pound. You will be charged for the difference between the item returned and the new item, and if the item is less expensive, we will provide a credit back to your account once the item has been received at our warehouse in good condition.
- If you require technical support, manufacturer warranty information, product manuals or repair locations, please contact the manufacturer of your product(s) directly, or log into your account and submit a question via our web ticket system.

Delivery Policy

- At the time of delivery, an adult is required to sign and accept the delivery.
- All deliveries are fully insured from the day it leaves our warehouse until it reaches your location.
- You must inspect all product(s), checking the unit for damage on both the interior and exterior of the carton prior to signing for the delivery.
- For large products delivered by truck, delivery insurance solely covers damages to merchandise noticed during unboxing and inspection and noted on the freight carrier's bill of lading. 1 Stop Electronics Center, Inc., nor the shipper, shall be held liable for any damages that have not been properly noted and reported.
- All damages must be noted on the Bill Of Lading of the shipping company and refuse the delivery for the damaged product(s) only, not the entire order.

- For UPS or Fedex deliveries, you have 24 hours to report any damages.
- It is required that you take photos of any damage that you notice in order to use as proof.
- Our customer service department must be notified within 24 hours of delivery for all damages by submitting a web ticket.

Order Cancellation Policy

- You may cancel an order at any time prior to it shipping out.
- "Special Order" or "Final Sale" products may not be cancelled at any time.
- If you cancel, return or exchange any part of your order, you will forfeit your package discount and you will be credited less the amount of the total discount. Product Image and Specifications Policy
- The product images on this site are there to give you an idea of how the product looks. You cannot rely solely on the image when placing an order.
- Some images may be there to show a product feature, design, handle style, finish etc.
- Sometimes, the manufacturer does not provide an image for the item, but will provide a similar image or a different color to give you an idea of what the product looks like.
- You must carefully read the specifications or ask one of our sales associates for any information that you are unclear about.
- Specifications on our site may not always be correct, as the manufacturer can change the item at any time.
- For best practices, please check with the manufacturer's website for all dimensions and other specifications.

At 1 Stop Camera, our top priority is customer satisfaction. We strive for your shopping experience with us to be the best. We understand that returning products is often a frustrating experience; therefore, we make every effort to make the process a trouble-free and straightforward one.

We are confident that our return policy will insure your ultimate satisfaction with your appliance or television purchase. Most returns can be avoided; Before deciding on a model, measure the area in which your appliance or tv will be placed. If there are any cutouts, be sure to include these dimensions in your measurement. You must also know the correct voltage of the outlet that you will be using before purchase. If you do not know the voltage of the outlet, please have a certified electrician take a look at it before ordering. Please take advantage of our product specialists to help you decide the best product for your needs. Feel free to call or email us at sales@1stopcamera.com.

Return/Exchange items:

In order to return an item a Return Merchandise Authorization (RMA) number must be acquired first.

To request an RMA, you can simply choose one of these options:

Option 1. You can call our toll free customer service line 877-904-1192 ext 1502.

Option 2. Send an RMA request to rma@1stopcamera.com

Once requested, an RMA form with your return information and RMA number will be sent via email.

Please be sure to follow the simple shipping instructions included in your RMA form.

All returned merchandise must be in new condition and must include all original packaging and printed material in original condition. Place the manufacturer's box into a shipping carton. Please do not place stickers or shipping labels on the original manufacturer's package. The original manufacturers box should not be marked with any writing.

Please ship via insured shipping service with a tracking number as we are not responsible for lost or damaged packages. Return shipping and handling charges are the responsibility of the customer.

If you would like to exchange an item for a different one, please call our customer service department to set up the return of the original item. An order will be created for the item you wish to purchase instead. It is the customer responsibility to pay for shipping and handling and any price difference between the two items.

Please note that extended service plans may not be returned later than 21 days from the date of receipt with a valid RMA.

In the case of an exchange of defective merchandise, please call our customer service department and they will create the exchange. 1 Stop Camera will provide and pay for the outbound shipping for replacement of defective merchandise.

RMA numbers are valid for 18 days; therefore, returned merchandise must arrive no later than 18 days after issuance of a Return Authorization Number.

Please allow 3 to 5 business days for processing and inspection of returned merchandise upon arrival at our returns warehouse.

Return shipping/Restocking fee *(when applicable)*

Please note that shipping and handling is not refundable except as stated below.

Returns are subject to a restocking fee of 10% when applicable.

If a product is returned for store credit, the restocking fee will be waived. Your store credit will equal the full amount of the returned products original purchase price less shipping and handling.

Please save your receipt, it is to be used for proof of purchase and all warranties.

Shipments that are refused without authorization or prior knowledge by 1 Stop Camera, or that are returned to us because the address was invalid, will receive a refund less shipping and handling fees in both directions.

If you would like to set up reshipment of purchased merchandise due to address error or refusal without notification, you must pay the shipping and handling fees back to your location.

When a restocking fee and Shipping & Handling fees will not be charged for consumer electronics:

If an order is cancelled prior to shipment of merchandise or 48 hours from time of placement, whichever is shorter.

If product is materially different than represented or how it will perform.

If product represented to be materially different as to the cost of the product or cost of shipping, handling or insurance.

If the model number of an item received does not match the one that was initially ordered.

Information Regarding Large Items Shipped By Specialty Trucking

Please make sure to take the correct measurements prior to ordering an appliance, television, high-voltage, or large item. Also, please make sure to check the voltage and that your home has adequate electrical service before ordering. If you are unsure of this information, please contact our appliance specialists to verify you have made the correct choice.

Due to restrictions, we do not accept any returns on air conditioners or specially ordered and custom made appliances.

Returned products must be in brand new condition with all packaging, product literature, and blank warranty cards enclosed in the exact condition in which you received them. Any product that has been installed or has attempted to be installed cannot be returned.

Please ensure that someone will be present to thoroughly inspect any product(s) received via trucking delivery service while the driver is still at the delivery location. Any signs of damage must be reported to our Customer Service Department immediately.

Upon delivery, in the event of any sign of significant damage to a product, refuse the delivery and send the product back with the driver. Contact our Customer Service Department (877-904-1192 Ext. 1502) and return/exchange will be set up immediately.

For any other returns on items delivered via trucking delivery services, please contact our Customer Service Department and a pickup will be scheduled with a specialty trucking service.

Items returned with damaged or missing parts, packaging, materials, or that are not in original condition may warrant additional fees.

For Damaged TV and Appliance Shipments

When we ship items with our various trucking companies, insure all of our shipments 100%. You must inspect your product thoroughly before accepting and signing for your merchandise clear of damage. Even though damage may not be visible on the box, it is still possible that your product may have concealed damages. Check for damages on both the outside and inside of the box before signing off on the delivery. If any damage is noticed, refuse the package and notate the damage on the bill of lading. Also, please contact our customer service department immediately. If any damages arise or are noticed after signing for the merchandise, the customer is responsible for filing all claims with the shipper. Once again, please make sure to thoroughly inspect all packages before signing.

Defective Merchandise

Most products that we carry include a full warranty of at least one year. If you receive an item that is defective and was not damaged via shipping, please contact the manufacturer directly, or the warranty provider. Contact information for the manufacturer is included in the product manual or at the manufacturer's website.

The product images on this site are there to give you an idea of how the product looks. You cannot rely solely on the image when placing an order. Some images may be there to show a product feature, design, handle style, finish etc. Sometimes, the manufacturer does not provide an image for the item, but will provide a similar image or a different color to give you an idea of what the product looks like. You must carefully read the specifications or ask one of our sales associates for any information that you are unclear about. If you require technical support, manufacturer warranty information, product manuals or repair locations, please contact the manufacturer of your product(s) directly. Customer agrees to the terms published when they place a completed order with our company.

Customer authorizes their credit card company abide by these terms. 1 Stop Camera reserves the right to cancel orders at any time.

Thank you for choosing 1StopCamera.com